

Minutes
Commission on Staff Policies and Affairs
May 24, 2011 ~ 2:00 p.m. ~ 325 Burruss

Present: Judy Alford, Hal Irvin, Denise Jones for Richard Sorensen, Teresa Lyons, Wyatt Sasser, Sue Teel, Connie Wilkinson

Absent: Lubna Chowdhury, Carlyne Dudding, Velva Groover, Amanda Grose, Robin McCall-Miller, Wanda Smith, Don Taylor, Tom Wertalik, Lisa Wilkes

Guests: William Dougherty, Executive Director, Network Infrastructure & Services
Richard Hach, Associate Director, Network Administration
Joe Hutson, Director, Voice and Mobile Technologies

Call to Order

The meeting was called to order at 2:05 p.m. The agenda was approved as presented. The minutes from the last meeting on March 22, 2011 were approved electronically. The April 2011 business meeting was cancelled.

Unified Communications

Guest Speakers: William Dougherty, Richard Hach, Joe Hutson

William, Richard, and Joe spoke about the unified communications project which started in 2010 in an effort to transition away from the Legacy telephone system. The new system will alleviate some of the operational risks associated with the old system such as the decline in available and reliable spare parts and the decline in subject matter experts familiar with the old system. Unified communications will include calling, messaging, conferencing, mobility, collaboration, and communications enabled business processes. Since not everyone will need the same functions, the system can be tailored to each person's needs and will be customer focused. With the integration of the new system, employees can expect phased migration, voice & data network convergence, modern applications & devices, enhanced messaging & mobility applications, and collaboration & innovation enablement. The scope and complexity of the project as well as the infrastructure dependencies are all challenges that are expected with implementing the new system. Vendors for the project have until May 31, 2011 to supply their proposals to the University. Ideally vendors will be selected by late summer or early fall and work will then begin on a project plan.

Goals for 2011-2012

- Find ways to publicly acknowledge more staff - Work toward expanding the group of employees who are featured as staff employee of the week to include enough people to have someone featured each week of the year. Continue having the employees featured on the Human Resources website, but expand the feature to other locations such as VTNews to get more exposure. To add interest to the write up about the employee, consider focusing more on things he or she does outside of work rather than day to day work duties.

Dates and Times for 2011-2012 Meetings

The meetings for 2011-2012 will continue to be held on the fourth Tuesday of every month from 2:00-3:30 beginning in August. Meeting locations are still being determined.

Adjournment

There being no further business, the meeting was adjourned at 3:45 p.m. The next meeting will be August 23, 2011 from 2:00-3:30 in 325 Burruss.

Respectfully Submitted,

Melissa Ball
CSPA Support Staff