UNIVERSITY COUNCIL MEETING

November 16, 2015 3:00 p.m. 1045 Pamplin Hall AGENDA

Adoption of Agenda Dr. Thanassis Rikakis Announcement of approval and posting of minutes of November 2, 2015 Dr. Thanassis Rikakis These minutes have been voted on electronically and will be posted on the University web. **Old Business** Dr. Thanassis Rikakis Commission on Undergraduate Studies and Policies Dr. Gena Chandler-Smith Resolution CUSP 2015-16A Resolution to Adopt a New Undergraduate Honor Code Commission on Faculty Affairs - Deferred (first reading: November 2, 2015) Dr. Montasir Abbas Resolution CFA 2015-16B **Resolution on Shared Governance** Dr. Thanassis Rikakis **New Business Commission on Faculty Affairs** Dr. Montasir Abbas Resolution CFA 2015-16C Resolution to Establish the Academy of Faculty Leadership Announcement of acceptance and posting of Commission Minutes Dr. Thanassis Rikakis These minutes have been accepted for filing by electronic vote and will be posted on the University web. Note that the purpose of voting on Commission minutes is to accept them for filing. University Council By-laws require that policy items be brought forward in resolution form for University Council action. Commission on Administrative and Professional Faculty Affairs October 14, 2015 Commission on Equal Opportunity and Diversity October 19, 2015 Commission on Graduate Studies and Policies October 21, 2015 Commission on Outreach and International Affairs October 15, 2015 Commission on Staff Policies and Affairs September 22, 2015 Commission on Undergraduate Studies and Policies October 26, 2015

Dr. Scot Ransbottom

Dr. Thanassis Rikakis

Presentation

Adjournment

Two-Factor Authentication

University Council Minutes November 16, 2015 3:00 PM 1045 Pamplin Hall

Present: Thanassis Rikakis (presiding), Jack Lesko for Richard Benson, Lay Nam Chang, Cyril Clarke, Jack Davis, Dennis Dean, Karen DePauw, Gerhardt Shurig for Guru Ghosh, Stephen Kleiber for Alan Grant, Scot Ransbottom for Scott Midkiff, Kim O'Rourke, Angela Hayes for Charles Phlegar, Hunter Gresham for Patricia Perillo, Dwight Shelton, Elizabeth Spiller, Tom Tillar, Tyler Walters, Angela Kates for Sherwood Wilson, Paul Winistorfer, John Ferris for Montasir Abbas, Jan Helge Bøhn, Gena Chandler-Smith, Mikey Erb for Jacquelyn Fisher, Saul Halfon, Edward Lener, Jennifer Nardine, Alex Parrish, Alex Fritz for Susan Volkmar, Randolph Wynne, Deborah Smith for Susan Anderson, Richard Ashley, Joe Merola, Corinne Noirot, Christopher Beattie, Kathrine Carter, David Dillard, Tom Inzana, Paul Herr, Joan Hirt, Lisa Kennedy, David Dugas for Nathan King, Ana Agud, Judy Alford, Stacey Poertner, Sue Teel, Tom Tucker, Sally Wieringa, Brett Besag, Raifu Durodoye, Kyrille Goldbeck DeBose, Alphonso Garrett, Michael Martin, Matthew Chan, Homero Murzi, Greg Purdy for Tara Reel, Stephen Hensell, Olivia Javornik, Andrew O'Sullivan, Warren Nooger, Tanushri Shankar, Dan Cook, Rami Dalloul, Mohammed Seyam

Absent: Tim Sands (with notice), Robert Sumichrast, Andrew Tevington, Robert Bush, Anita Puckett, Susanna Rinehart, Lynn Short, Marwa Abdel Latif, Tara Shockley, Danny Strock, Morgan Sykes

Guests: Lori Buchanan, Rachel Holloway, Sandra Muse, April Myers, James Orr, Rick Sparks, David Travis

Dr. Rikakis called the meeting to order at 3:00 p.m. A quorum was present.

1. Announcement

Dr. Rikakis made mention of the events that happened in Paris and expressed his deepest regrets and sympathies towards those affected by this tragedy. He indicated that all Virginia Tech employees and students who are abroad are accounted for.

2. Adoption of Agenda

A motion was made and seconded to adopt the agenda. The motion carried.

3. Announcement of approval and posting of minutes of November 2, 2015

Dr. Rikakis noted that these minutes have been voted on electronically and can be publicly accessed on the Governance Information System on the Web (http://www.governance.vt.edu).

3. Old Business

Commission on Undergraduate Studies and Policies

Resolution CUSP 2015-16A

Resolution to Adopt a New Undergraduate Honor Code.

Dr. Gena Chandler-Smith presented the resolution for second reading and made a motion to approve. The motion was seconded and the motion passed.

5. New Business

Commission on Faculty Affairs

Resolution CFA 2015-16C

Resolution to Establish the Academy of Faculty Leadership.

Dr. John Ferris presented the resolution for first reading. This resolution will establish an Academy of Faculty Leadership in order to recognize the exemplary leadership among the faculty at Virginia Tech.

6. Announcement of Approval and Posting of Commission Minutes

These minutes have been voted on electronically and will be posted on the University web (http://www.governance.vt.edu). Note that the purpose of voting on Commission minutes is to accept them for filing. University Council By-laws require that policy items be brought forward in resolution form for University Council action.

- Commission on Administrative and Professional Faculty Affairs October 14, 2015
- Commission on Equal Opportunity and Diversity October 19, 2015
- Commission on Graduate Studies and Policies October 21, 2015
- Commission on Outreach and International Affairs October 15, 2015
- Commission on Staff Policies and Affairs September 22, 2015
- Commission on Undergraduate Studies and Policies October 26, 2015

7. Presentation

Dr. Scot Ransbottom gave a presentation (attached) on two-factor authentication.

8. Adjournment

There being no further business, a motion was made to adjourn the meeting at 3:56 p.m.



Two-Factor Authentication Update

J. Scot Ransbottom

Deputy Chief Information Officer & IT Chief of Staff
Office of the Vice President for Technology and CIO
Virginia Tech
ransbottom@vt.edu

November 16, 2015



Cybersecurity Threats

- ☐ In the news: UVa, Penn State, Univ. Maryland, VCU, Yale, Iowa State, Stanford, Virginia Tech, ...
- In a successful phishing campaign, password complexity is meaningless
- 23% of recipients open phishing messages and 11% click on attachments*
- Over 95% of state-sponsored actors feature phishing on their attacks*

* Verizon Data Breach Investigation Report 2015





IT security is more important than ever. *Two-factor* authentication will be a significant step forward, but it is

far from all we need to do.

"Two-factor authentication (also known as 2FA) is a technology patented in 1984 that provides identification of users by means of the combination of two different components. These components may be something that the user knows, something that the user possesses or something that is inseparable from the user." [https://en.wikipedia.org/wiki/Two-factor_authentication, accessed 11/3/2015]

We need to move from two-factor authentication being the exception to the norm and one-factor authentication being the exception.



The mantra is "Everyone, Everything." How do we get there? Can we get there?

- We do not expect to get all the way to "Everything," but we need to make two-factor the default and one-factor the exception
- New "Login" authentication service supports two-factor authentication
 - Offers option to register devices (deferred use of two-factor)
- The transition requires collaboration across the university
 - Central IT Protect central IT's most critical data and resources and be a model
 - Rules of engagement For any unit connecting to critical systems in central IT
 - University policy In collaboration with data trustees and driven by data sensitivity and criticality of resources
 - Best practices Facilitating adoption, maintaining usability, understanding data sensitivity



We need to focus on university priorities.

Urgency	CAS	Windows	Other
High	 Central IT CAS applications 	Accounts with elevated privileges	
Medium	 Other CAS applications 	Web applicationsServers with sensitive data	• VPN
Low		Other serversDesktops	• Other

11/12/2015



The timeline has to be adaptive, especially for later transitions.

- All SAML-based services redirected to new Login service on November 9, 2015
 - External and internal federated services
 - Registration of two-factor device(s) can be deferred, for now
- □ IT's Windows servers for passwords and file shares are being secured with two-factor, expected by end of 2015
- Planning for migration of Enterprise applications is underway
 - Hokie SPA is actively being tested
- Testing is available for departmental web-based applications
 - IT staff will help with technical changes and communication
- Anticipated date for all web-based services to require two-factor is July 2016



Communications is very important.

- □ Daily news email Multiple notices to date
- □ Two-Factor Showcases People can walk in and get help enrolling their devices
 - First showcase is on November 16
 - Others are being scheduled.
- □ Two-factor Town Halls First town hall meeting is December 17

Our IT security environment continues to evolve. *Two-factor authentication* is a significant step forward.